

**HENRIETTA WILLIAMS PICHON, PH.D.**  
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Student Personnel Services Program  
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## EDUCATION

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**Ph.D.** Educational Administration (August, 2003)  
Concentration: Higher Education Administration  
University of New Orleans

**Award:** 2004 Outstanding Doctoral Student Award, Department of Educational Leadership, Counseling, and Foundations

**M.Ed.** Secondary English Education (November, 1993)  
Louisiana Tech University

**B.A.** English (August, 1992)  
Louisiana Tech University

## RESEARCH AND TEACHING INTERESTS

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- Access, Development, and Persistence of Historically Underrepresented Students
- Student Affairs/Personnel and Higher Education Administration
- Faculty Preparation, Socialization, and Productivity

## TEACHING EXPERIENCE

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*Assistant Professor, Student Personnel Services, Northwestern State University*

**Graduate Course**-The American College and Student (Spring, 2009, 2008, 2007)

**Graduate Course**-Multicultural and Diverse Populations (Spring, 2009, 2008)

**Graduate Course**-Educational Research and Evaluation (Spring, 2009, 2008; Summer, 2009, 2008; Fall, 2009, 2008)

**Graduate Course**-Student Personnel Service Practicum (Spring, 2009, 2008)

**Graduate Course**-Dynamics of Human Development (Fall, 2009, 2008, 2007; Summer, 2009, 2008)

**Graduate Course**-Introduction to Student Personnel (Fall, 2009, 2008, 2007)

## **OTHER TEACHING EXPERIENCE, CONT.**

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### *Assistant Professor, Educational Leadership, Rowan University*

**Doctoral Course**-Conducting and Analyzing Qualitative Research (Spring, 2007; Fall, 2006; Fall, 2005)

**Doctoral Course**-Leadership, Application, Fieldwork and Seminar (9 credit hours course; Summer, 2007; Spring, 2007)

**Doctoral Course**-Writing and Analyzing Research Literature (Fall, 2006)

**Doctoral Course**-Conducting and Analyzing Survey Research (Summer, 2006)

**Graduate Course**-The College Student (Spring, 2006)

**Graduate Course**-The Professoriate (Spring, 2006)

**Graduate Course**-Change in Higher Education (Fall, 2005)

### *Adjunct Faculty, Educational Administration, University of New Orleans*

**Graduate Course**—College Student Development (Summer, 2005 via compressed video; Spring, 2005)

**Graduate Course**—Student Services in Higher Education (Fall, 2004)

**Undergraduate Course**—College Student Services as a Profession (Spring, 2004)

**Undergraduate Course**—Introduction to Leadership (Fall, 2002)

### *Guest Lecturer, Educational Administration, University of New Orleans*

**Graduate/Doctoral Core Course**—Students in Higher Education (October, 2004)

**Graduate Course**—College Student Development (April, 2004)

**Graduate Course**—Student Choice in Higher Education (March, 2004; April, 2005)

**Graduate/Doctoral Core Course**—Organization and Leadership in Higher Education (October, 2003)

## **TECHNOLOGY**

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WebCT, Blackboard, Microsoft Office Suite, SPSS, Compressed Video

## **ADMINISTRATIVE EXPERIENCE**

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### **Office of Educational Support Programs, University of New Orleans**

*Director*, College Life, New Vision, and PrepStart Programs (September, 1999 to July, 2005)

*Director*, College Life/New Vision Programs (July, 1998 to August, 1999)

*Associate Director*, College Life/New Vision Programs (July, 1997 to June, 1998)

*Retention Counselor/Specialist*, College Life/New Vision Programs (November, 1995 to June, 1997)

*Retention Counselor*, College Life Program (January, 1994 to October, 1995)

## PUBLICATIONS

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Pichon, H. W. (in press). Transitioning into the professoriate: An autoethnography of a first-year, faculty member finding herself in the academy. *Journal on Excellence in College Teaching*.

Pichon, H. W. (in press). Addressing the mama factor: The role of student personnel administrators in providing "the college experience" in the wake of Hurricane Katrina. In A. Perry (Ed.), *The State of Black New Orleans*. Silver Spring, MD: Beckham Publications Group.

Pichon, H. W. (2009) Book review: Dotolo and Larrance's (Eds.) *Access to Higher Education through Consortia*. *Review of Higher Education* 32(4), 550-551.

Perkins, G., Williamson, M. L., & **Pichon, H. W.** (2009). Service learning in the digital age: Using technology to provide service learning opportunities for on-line students. *Ubiquitous Learning: An International Journal*, 1(1), 25-32.

Perkins, G., Williamson, M.L., & **Pichon, H.W.** (March, 2009). Incorporating service learning into distance learning. SITE 2009 Conference Proceedings.

Johnson, B.J., & Pichon, H. W. (2007). The status of African American faculty. In J.L. Jackson (Ed.), *Strengthening the Educational Pipeline for African Americans: Informing Policy, Research, and Practice* (pp. 97-114). Albany, NY: State University of New York Press.

Sumrall, J., & Pichon, H. W. (2006). Distance education: Understanding faculty perspectives with regard to content matter. *Journal of the Professoriate*, 1(2), 41-54.

## GRANTS

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Pichon, H. W. (August, 2009 to August, 2010). Train-the-trainer Service Learning Grant. \$300.00. Louisiana Campus Compact, Baton Rouge, LA.

Pichon, H. W. (January, 2009-December, 2009). Integrating service learning into a graduate level group dynamics course. \$3000.00 Campus Compact Service Learning Course Mini Grant.

Pichon, H. W. & Vinson, T. (January, 2009-December, 2009). Integrating service learning into an Orientation 1010 course for summer bridge students. \$3000.00 Campus Compact Service Learning Course Mini Grant.

Pichon, H. W. (February, 2008-January, 2009). Students' connection to home: The missing piece of the persistence puzzle. \$4,025.00 NEF RFP Proposal Stimulus Grant. Office of Research and Sponsored Programs, Northwestern State University.

## MANUSCRIPTS/GRANTS IN PROGRESS/UNDER REVIEW

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Pichon, H. W. (January, 2010). AIR NPEC Research Grant (up to 40,000.00).

Pichon, H. W., & Vinson, T. Finding their voices: The impact of a service learning project in an Orientation 1010 course for summer bridge students. *Journal of Community Engagement and Scholarship*.

Pichon, H. W. (under review). Balancing Act: First-generation Students at a Four-year, Urban, Commuter Institution. *The College Student Affairs Journal*.

Pichon, H. W. (under review). Beginning with me: Allowing graduate students to tell their stories through autoethnography. *Curriculum Inquiry*.

## MANUSCRIPTS UNPUBLISHED

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Williams, H. (2004). Now that they are here: Factors that impede the academic performance of transfer students at an urban, research institution.

Williams, H. (2003). *A study of students who re-enrolled after an academic suspension: The impact of the new vision program*. Unpublished doctoral dissertation, University of New Orleans, Louisiana.

Williams, H. (2002). *Factors that influence the academic performance of students scholastically dropped from a 4-year institution*. Unpublished doctoral predissertation, University of New Orleans, Louisiana.

## PRESENTATIONS (LAST 10 YEARS)

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Pichon, H. W. (May, 2009). Academic recovery: Making a case for the re-admission of academically suspended students. Oral paper presentation accepted for the Athens Institute for Education and Research, Athens, Greece.

Pichon, H. W. (April, 2009). We are not there yet: How lessons learned from Katrina can assist student personnel administrators in dealing with the "mama factor". Paper presentation accepted for the 2009 American Educational Research Association (AERA), San Diego, CA.

Perkins, G., Williamson, M.L., & Pichon, H.W.. (March, 2009). *Service learning outcomes: Preparing counseling students for teaching and leadership roles*. Presented at the 2009 Gulf South Summit hosted by Louisiana State University in Baton Rouge, LA.

Pichon, H.W. (March, 2009). *Hey! What about us? Getting at-risk students involved in service learning and civic engagement*. Presentation for inclusion in the 2009 Gulf South Summit hosted by Louisiana State University in Baton Rouge, LA.

## PRESENTATIONS (LAST 10 YEARS; CONT.)

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**Pichon, H. W.**, & Johnson, B. J. (March, 2009). When students don't make the grade: Lessons learned for student services packaging at a commuter institution. Program presented at the 2009 National Association for Student Personnel Administrators (NASPA), Seattle, WA.

Pichon, H. W. (March, 2009). It's a family affair: How first-generation students' attachment to family impact their college experiences. Program presented at the 2009 National Association for Student Personnel Administrators (NASPA), Seattle, WA.

Perkins, G., Williamson, M.L., & **Pichon, H.W.** (March, 2009). Incorporating service learning into distance learning. SITE 2009.

Pichon, H. W. (September, 2008). Graduate students. Best Practices Roundtable Discussion at the 34<sup>th</sup> Annual Louisiana College and University Student Personnel Administrators (LACUSPA), New Orleans, LA.

Perkins, G., Williamson, M. L., & **Pichon, H. W.** (August, 2008). *Combating Truancy: A prevention and remediation focus*. Presentation delivered at the Third Annual ULS Serves: Service Learning Conference, Baton Rouge, LA.

Pichon, H. W., (February, 2008). *Home and school: Helping underrepresented students*. Paper presented at the 54<sup>th</sup> Annual National Association of Student Affairs Professionals (NASAP) Conference in Atlanta, GA.

Morris, M., Perkins, G., & **Pichon, H. W.** (January, 2008). *Empowering children with exceptionalities: Short-term and long-term implications of bullying*. Paper presented at the 27<sup>th</sup> Annual Super Conference on Special Education sponsored by the Louisiana Council for Exceptional Children in Lafayette, LA.

Pichon, H. W. (September, 2007). *Students' connection to home: The missing piece of the persistence puzzle*. Paper presented at Louisiana Colleges and Universities Student Personnel Administrators (LACUSPA) Conference in New Orleans, LA.

Pichon, H.W. (March, 2007). *Parental and Peer Attachment: The Missing Piece to the Persistence Puzzle for First-generation College Students*. Roundtable paper presented at NASPA/ACPA Joint Conference in Orlando, FL.

Pichon, H. W. (November, 2006). *African-Americans at an urban, predominantly White institution*. Roundtable paper presented at the 2006 annual meeting of the Association for the Study of Higher Education in Anaheim, CA.

Johnson, B. J., **Pichon, H. W.**, Jubert, S., & Crump, T. (March, 2006). *A seat at the table: The role of student affairs in disaster preparation*. Session facilitated at the 2006 88<sup>th</sup> Annual Conference for the National Association for Student Personnel Administrators (NASPA) in Washington, D. C.

## **PRESENTATIONS (LAST 10 YEARS; CONT.)**

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Williams, H. (April, 2005). *Home v. school: Understanding variables that impede academic success of first-generation students at an urban, research institution*. Paper presented at the 2005 annual meeting of the American Educational Research Association, Montreal, Canada.

Williams, H., & Maheu, C. (September, 2004). *New vision revisited: A program for change*. Paper presented at the 2004 annual conference of the Louisiana Association of College and University Student Personnel Administrators (LACUSPA), New Orleans, LA.

Johnson, B.J., & Williams, H. (April, 2004). *Collaborating to enhance faculty socialization*. Paper discussion presented at the 2004 annual meeting of the American Educational Research Association, San Diego, CA.

Williams, H. (February, 2002). *Determining your work style preference*. Workshop presented at the 15<sup>th</sup> Annual Student Leadership Conference, New Orleans, LA.

Williams, H. (April, 2000). *Once they leave the nest: Exploring obstacles that may prevent our students from soaring*. Presentation presented at the National College Access Network Annual Spring Conference, New Orleans, LA.

Williams, H. (October, 1999). *A practical approach to working with students experiencing academic difficulties*. Paper presented at the 4<sup>th</sup> Annual Southeastern Higher Education Student Symposium, New Orleans, LA.

## **DOCTORAL COMMITTEE SERVICE**

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*Rowan University* (2005 – 2007)

### **Higher Education**

- persistence of soldiers in alternative degree programs
- closing the racial and gender gap in computer science in higher education,
- professional studies programs faculty at a liberal arts institution, and
- academic integration of students with disabilities into postsecondary educational settings

*Rowan University* (2005 – 2007)

### **K-12**

- understanding the role of race and ethnicity relationships within the disciplinary process,
- reciprocal collaboration among the regular and inclusion teachers,
- regular education and inclusion support programming through authentic collaboration, and
- developing nutritional health programming for elementary children

## DOCTORAL COMMITTEE SERVICE

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*University of New Orleans* (2003-2005)-served on 2 committees in higher education:

- African American male persistence and
- first-generation college students' aspirations and persistence

## PROFESSIONAL SERVICE

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### *American Association of Blacks in Higher Education*

Leadership Mentor Institute

Planning Committee (Summer, 2009)

### *Louisiana Colleges and University Student Personnel Association (LACUSPA)*

Faculty Representative, Executive Board/Program Chair (2008 to present)

### *The Journal of the Professoriate*

- Special Edition Reviewer (March, 2007)
- Manuscript Reviewer (March, 2006 – March, 2009)

### *Urban Education*

- Manuscript Reviewer (July, 2005)

### *Black College Review: Research, Policy, and Practice*

- Special Focus on Faculty Manuscript reviewer (July, 2004)

### **Association for the Study of Higher Education (ASHE)**

- Annual Meeting Session Chair (2006, 2005, 2004)
- Proposal Reviewer (2008, 2006, 2005, 2004)

### **National Association of Student Personnel Administrators (NASPA)**

- Program Proposal Reviewer (September, 2009; September, 2006; October, 2005)

### **American Educational Research Association (AERA)**

- Annual Meeting Proposal Reviewer (2010, 2009, 2008, 2006, 2005)
- Annual Meeting Session Chair (2004)

### **Society for Higher Education Administrators (SHEA)**

- Mock Interviewer (Fall, 2003)

### **Southeastern Higher Education Student Symposium (SHESS)**

- President (October, 1999 to October, 2000)

### **Louisiana Association of Academic Advisors (LACADA)**

- Hospitality Committee (1996)

## UNIVERSITY SERVICE

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### **Northwestern State University**

#### *Student Personnel Services*

SPS/SC New Student Orientation Program (Fall, 2009, 2008)

#### *College of Education*

Faculty Activity Report (collaborated with chairperson regarding new faculty assessment)

#### NCATE

Steering Committee (2008 to present)

Conceptual Framework Committee (Chair, 2008 to present; member, October, 2007 to 2008)

Standard 5 Committee (2008 to present)

Homecoming Decorating Committee (Fall, 2008, 2007)

#### *University Committee/Services*

Student Support Services Faculty/Staff Advisory Board (March, 2009)

Research Day (March, 2008; moderator)

ACE Director Search Committee (Spring, 2008 to Fall, 2008)

University 1010 guest speaker (Fall, 2008)

### **Rowan University**

#### *Department Committees*

Full-time Temporary Employee Search Committee (December, 2005 to April, 2006)

Educational Leadership Doctoral Committee (on-going)

Master of Higher Education Committee (on-going)

#### *College of Education Committees*

NCATE Standard #1 Committee (October, 2005 to present)

#### *University Committees/Service*

Faculty Senate (September, 2006 to May, 2008)

Student Recruitment, Admission, and Retention Committee

Rowan University New Student Orientation Program (S.O.A.R.; 2006)

Diversity and Me: Making the Most of My College Experience

Black Coalition

1<sup>st</sup> Annual Faculty, Staff, and Students of Color Picnic Planning Committee (March, 2006)

Let Me Learn (LML) 1<sup>st</sup> Annual Conference Planning Committee (January, 2006 to July, 2007)

## UNIVERSITY SERVICE (CONT.)

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### University of New Orleans

Summer Bridge Program Committee (Fall, 2004 to Summer, 2005)

Advisors' Council (Fall, 2003 to Summer, 2005)

#### **Faculty Advisor Training**

Diversity in Admissions Committee (Spring, 2003 to Summer, 2005)

Retention Planning Committee, Noel-Levitz (Fall, 2002 to Spring, 2003)

Recruitment and Marketing Planning Committee, Noel-Levitz (Spring, 2002 to Fall, 2002)

Extending the Dream (September, 1999 to May, 2000)

- **Tutor Coordinator**

Women's Center Children's Day Committee (1998 to 2002)

Enrollment Management Task Force (1998)

- **Catalog Committee, Purge Committee, Student Athlete Committee**

Financial Aid Appeals Committee (1997 to 2005)

Round Table Discussion on Diversity Issues (1996 to 1997)

- **Transition Workshop, Co-chair**

Black Faculty and Staff Caucus (Fall, 1994 to Summer, 2005)

- **Student Mentor Program**

**Keynote Speaker (October, 1999)**

## COMMUNITY SERVICE

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Boys and Girls Club of Natchitoches/Campiti (Summer, 2009 to present)

Boys and Girls Club of Alexandria (Fall, 2008 to present)

UNCF First Generation College Student Initiative (Fall, 2003 to Spring, 2005)

Each One Save One (Fall, 2002 to July, 2005)

Save Our Schools (October, 1999 to July, 2005)

## PROFESSIONAL ASSOCIATIONS

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American Association for Blacks in Higher Education (AABHE; 2008 to present)

American Educational Research Association (AERA; 2003 to present)

Association for the Study of Higher Education (ASHE; 2003- present)

Louisiana Association for Academic Advising (LACADA; 1995-1999)

Louisiana Association for College Student Personnel Administrators (LACUSP; 2005; 2007 to present)

National Association for Student Personnel Administrators (NASPA; 2004 to present)

National Association for Student Affairs Professionals (NASAP; 2007 to present)

Southern Association for College Student Affairs (SACSA; 2004, 2008)